



STUDENT AGREEMENT

OFFICE HOURS

Phone: 747-200-5772

Email: info@tiffanymusicacademy.com

OFFICE HOURS

MONDAY- FRIDAY 12PM-6PM

If you are contacting the school outside of these hours please leave a message and we will contact you the next business day.

PAYMENT & FEES

TUITION

Tuition is automatically billed to the card we have on file each month. If you would like to discontinue your lessons you must notify the office in writing 2 weeks before the next billing cycle.

CARD ON FILE

All billing is on auto-pay. You are not signed up until we take payment for your first lessons and save your card on file.

If payment is not received on your billing date, your spot may be given away to another student on our waiting list.

PRIVATE LESSONS, GROUP CLASS, ROCK BAND, & IN-HOME LESSONS

Tuition includes one lesson a week, with the exception of holidays. Tuition is based on 45 lessons per year, however the amount of lessons per month may vary. Some months will have 5 lessons, and others may have less due to holidays and closures. Tuition is fixed and remains the same regardless if it is a 5 week month, or less.

Tuition is not adjusted for missed or canceled lessons. No partial refunds will be given. Our current tuition rates are posted on our website and openly available upon request.

ROCK BAND

Rock Band & Lil' Rockers is billed at a monthly rate. Tuition is not adjusted for missed lessons, or for students who sign up past the program start date.

LIL' MOZARTS & LIL' DRUMMERS

Tuition is billed on a per class or class package basis.

ANNUAL ENROLLMENT FEE

An annual enrollment fee of \$55 per private student occurs every January, this covers 2 recitals a year, prizes, ribbons, trophies, and any books or music purchased for the student. If you are signing up for lessons past the first month of the year, a prorated enrollment fee will be included during sign-up. If enrollment fees are not collected during your first payment, they may be added to your consecutive bill or charged separately.

PAUSING OR CANCELING LESSONS

You may put your lessons on hold at any time for 30 or 60 days, however kindly understand that your spot may be given away during your absence. To suspend or discontinue lessons and payments, the front desk (not your teacher) needs to be notified 14 days before your next billing date. If you pause your lessons for more than 30 days, you will be charged a re-enrollment fee.

Lessons cannot be discontinued in the middle of a billing cycle. No partial refunds will be given, however you may always gift these lessons to a family member or friend.

MAKE-UP LESSONS, SCHEDULING

& SUBSTITUTE TEACHERS

MAKE-UP LESSONS

Lessons are given at the same time & date each week. If you need to permanently change your lesson time and day, you must give us 24 hour notice so we can find a new time for your weekly lessons. If a lesson is missed for any reason, including holiday closures, students may attend one of our monthly make-up lessons.

Tuition is not adjusted for missed or canceled lessons. No partial refunds will be given for missed or cancelled lessons.

Private Lessons: Make-up lessons are given as a group study hall on 4th Sunday & Saturday of every month. Please give us 24 hour notice if you'd like to attend a make-up class as seating is limited.

Private In-Home Lessons: 24 hour notice must be given before your scheduled lesson time. If 24 hour notice is given you may reschedule your lesson if your teacher's schedule permits. Reschedule must take place within two weeks otherwise you are welcome to attend our group make up class.

Group Class/Rock Band: No make ups are given for missing class.

SCHEDULING

If you are more than 30 minutes late for an hour long lesson, or 15 minutes late for a 30 minute lesson then you forfeit that lesson.

Three consecutive no shows will result in automatic termination of any further lessons. **The teachers do not handle scheduling or payments. You cannot cancel lessons or change lesson times through your teacher.** For teacher's privacy, we do not give out their personal information.

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SUBSTITUTE TEACHERS

If your regular teacher is unable to make your lesson, a qualified substitute teacher will be provided. The chance to study with another teacher will benefit each student as all teachers have their own unique personalities and teaching styles. All of our teachers are familiar with studio practices and policies and will make lessons fun and engaging, ensure that the students learn a song of their choice, and implement fun motivational programs like music money and games. We have seen the benefits of this experience

over the last 23 years of teaching. Our billing and attendance policies still apply.

PICK-UP, INJURIES & PROMOTIONAL MATERIAL PICK-UP

Children must wait for their parents inside Tiffany Music Academy. Please do not have students meet you elsewhere. Tiffany Music Academy assumes no responsibility for any student who is left at the school unattended and we encourage parents to stay at the school for the lesson time.

A \$1.50 per minute late pickup fee will be assessed for all students picked up after their lesson time. This will automatically be charged to the card we have on file at the time of pick up. This will be strictly enforced, and habitual tardiness may result in termination of services.

INJURIES

Parents, legal guardians of minors and students waive the right to any legal action for injuries sustained on school property resulting from normal lesson activity or any other activity conducted by students, parents or their siblings before, during and after scheduled lesson times. Tiffany Music Academy is not responsible for any damage or loss due to theft.

PROMOTIONAL MATERIAL

I understand that students may be photographed at Tiffany Music Academy during lessons, recitals, or activities. I understand that these photographs may be used in promotional materials. I grant permission for the student's listed below to be photographed, or their images recorded for print or electronic use in promoting the music school's services. I understand that it is my responsibility to contact the studio in writing if I wish to not be included in promotional material. I agree that this form will remain in effect during the term of student's enrollment. I understand that there will be no payment for me or my child's participation in this release.